

Privacy Policy

Sunhillo Corporation requires the release of certain personal data in order to conduct business. In its commitment to preserving your privacy, Sunhillo has implemented certain precautions to ensure that all data you offer to Sunhillo is respected, limited, and under your control.

Information Processed & Intended Use

Sunhillo does not automatically collect any personal data that would enable us or any other party to identify an individual. All the data we collect automatically on our website is non-personal/anonymized, statistical data that we use to improve our product(s) and services. Upon certain transactions, inquiries, and other activities, Sunhillo may request the following personal data:

- Name
- Title
- Email Address
- Phone Number
- Company Name
- Company Address
- Company Credit Card
- Company Shipping Account

Sunhillo does not request information that is not pertinent to performing services you request. The personal data required is for transactions, customer support, and/or use of the support portal. This data may also be used to contact you, when necessary, to report any changes to products and/or services that may affect you. Collected information will never be released to other companies except where they are processing that data on our behalf. In instances where we provide your data to a third party, we will notify you so that you can read their privacy policy.

Customer's Control

Personal data provided to Sunhillo Corporation is accessible to you at any time by request and can be changed or removed by contacting support@sunhillo.com. This data belongs to you, and will never be used without your knowledge of the end-use or end-user. You have the choice to withhold, change or remove personal information at any time, understanding that omitted information increases the risk of missing out on services, such as: online support, easy data retrieval, and historical reference.

Your information will be entered into our internal ERP system and Support Portal to better serve you. Though accessible by necessary stakeholders within Sunhillo Corporation, this information will not be transferred to a third party without your knowledge. In such instances as personal data being requested for purposes of national security, defense, public security, prevention of

criminal activity, and investment in general public interest, Sunhillo Corporation is legally bound to provide information, after informing you.

Security & Lifetime of Personal Data

Personal information gathered is stored physically for fifteen years, but will remain within our ERP system for convenience with future orders. Credit card information is used according to the practices defined by the Payment Card Industry Compliance, and will be destroyed upon completion of the order.

Sunhillo Corporation protects their network by using a secure server, forcing password changes every ninety days, and scanning each computer routinely for virus or malware software; however, if there is a security breach, we will notify you no later than 72 hours after the incident. In these circumstances, Sunhillo is not liable for a breach that circumvented the precautions established by Sunhillo and agreed upon by our customers.

Consent

By accessing our website and/or providing us with your personal and non-personal data, you automatically verify that you have read our Privacy Policy and agree to our collection, storage and use of your information. Furthermore, you are authorizing that you are at least 18 years old.

Changes to Policy

Sunhillo reserves the right to make changes to their Privacy Policy at any time. Once posted, the changes will become effective immediately and it is your responsibility to periodically check the website for any updates. If you disagree with the updates, you may discontinue use of the website.

Contacting Sunhillo Corporation

Sunhillo welcomes all inquiries, questions and/or suggestions regarding company policies. Reach out at any time through the contact information below:



444 Kelley Drive

West Berlin, NJ 08091

Toll Free: 1 (844) 977-7676

International: +1 (856) 767-7676

Email: support@sunhillo.com