

Release Date: April 1, 2021

SUN9258 - End of Life Notice

PCI334A

This is formal notification that the PCI334A product is being declared End of Life. This is due to technology obsolescence.

Affected Products

The table below lists the Part IDs being declared End of Life. All Part IDs listed below have a replacement available.

Part ID	Description
PT-PCI334A-11890	PCI Four Port Synchronous Serial Controller (RS-232) 4MB
PT-PCI334A-11891	PCI Four Port Synchronous Serial Controller (RS-422/449) 4MB

Lifecycle Dates

As part of our End of Life process, Sunhillo is providing guidance with respect to the following:

- **Last Order Date:** Orders will be accepted for six (6) months following the release date of this notice
- **Last Ship Date:** Orders placed before the Last Order Date must be scheduled for shipment no later than six (6) months after the Last Order Date.
- **End of Support Date:** Sunhillo will provide three (3) years of support from the release date of this notice, after which time Sunhillo will no longer provide any support, nor issue RMAs, for Affected Products. In the event that third party components, used in the manufacture of Affected Products, are declared End of Life or test rigs become unavailable prior to the End of Support date stated in this notice, support will continue to be provided on a best efforts basis during the remainder of the declared support period for Affected Products.

The table below provides a summary of the lifecycle dates for the Affected Products.

Milestone	Date
End of Life Date	April 1, 2021
Last Order Date	September 30, 2021
Last Ship Date	March 31, 2022
End of Support Date	March 31, 2024

Replacement Products

The following is a list of the PCI334A Part IDs cross referenced to the corresponding replacement Part IDs. Customers who have previously purchased a custom version will need to contact us for full details of their new custom Part ID.

EoL Part ID	New Part ID	Description
PT-PCI334A-11890	PT-PCE335-12180	PCI Express Four Port Synchronous Serial Controller (RS232)
PT-PCI334A-11891	PT-PCE335-12204	PCI Express Four Port Synchronous Serial Controller (RS422/449)

A whitepaper, describing migrating from the PCI334A to the PCE335, is available on our website [here](#).

Alternative Products

Users wanting to consider alternative options should look at the RICI 5000. The RICI 5000 is a self-contained four port synchronous serial device that is connected over IP. The same MPSapi calls are used but the host application communicates over IP instead of the PCI bus. This also has the benefit of allowing one host application to communicate with multiple RICI 5000s in different locations.

More Information

For more information, or if you have any questions, please visit our website, www.sunhillo.com, or contact your local sales representative.