

Release Date: May 3, 2021

SUN9259 - End of Life Notice

PCI384

This is formal notification that the PCI384 product is being declared End of Life. Due to a lack of orders for the product and the obsolescence of the processor chip used on the product, Sunhillo is forced to take this course of action.

Affected Products

The table below lists the Part IDs being declared End of Life. None of the Part IDs listed below have a replacement available.

Part ID	Description
PT-PCI384H-11929	PCI Four Port T1/E1/J1 w/HDLC and RTU
PT-PCI384-91069	PCI-X Entry Level SS7 Card 4 E1/T1 Ports
PT-PCI384-91573	Nokia bundle with HDLC and PPP Licenses
PT-PCI384H-91606	Motorola 4 Port T1/E1/J1 PCI controller

Lifecycle Dates

As part of our End of Life process, Sunhillo is providing guidance with respect to the following:

- Last Order Date:** Orders will be accepted for three (3) months following the release date of this notice
- Last Ship Date:** Orders placed before the Last Order Date must be scheduled for shipment no later than three (3) months after the Last Order Date.
- End of Support Date:** Sunhillo will provide one (1) year of support from the release date of this notice, after which time Sunhillo will no longer provide any support, nor issue RMAs, for Affected Products. In the event that third party components, used in the manufacture of Affected Products, are declared End of Life or test rigs become unavailable prior to the End of Support date stated in this notice, support will continue to be provided on a best efforts basis during the remainder of the declared support period for Affected Products.

The table below provides a summary of the lifecycle dates for the Affected Products.

Milestone	Date
End of Life Date	May 3, 2021
Last Order Date	July 30, 2021
Last Ship Date	October 29, 2021
End of Support Date	April 29, 2022

Limited Stock Availability

Sunhillo has a small limited stock of the PCI384 and, due to component obsolescence, is unable to manufacture further products. Therefore, the available stock will be allocated as orders are received and, when that stock is depleted, no further orders will be accepted

Replacement Products

Sunhillo has no replacement product for the PCI384.

More Information

For more information, or if you have any questions, please visit our website, www.sunhillo.com, or contact your local sales representative.