



End of Support Notice

Windows 7 Support for Surveillance Monitoring System Software

SUN3045, Revision 1.0, Released December 22, 2023

With Microsoft no longer supporting Windows 7, this is notification of the end of Windows 7 Support for Surveillance Monitoring System Software. Please note this is NOT an end of life for the Surveillance Monitoring System (SMS), just an end of life for Windows 7 support.

Affected Products

Customers who purchased one of the products in the table below, running on Windows 7, will be affected by the withdrawal of support.

Part ID	Description
130078	Surveillance Monitoring System (SMS)
130088	Surveillance Monitoring System Excluding SGP
130083	Surveillance Monitoring System with Single-Sensor Tracker Plug-in and Multi-Track Fuser Plug-in Software License.

Lifecycle Dates

As Sunhillo does not currently sell the above product with Windows 7, there will be no last order date. As Microsoft discontinued support for Windows 7 on January 14, 2020, and Sunhillo has no customers on an active support contract, end of support will be from the date of this notice.

The table below provides a summary of the lifecycle dates for the Affected Products.

Milestone	Date
End of Life Date	December 22, 2023
Last Order Date	n/a
Last Ship Date	n/a
End of Support Date	December 22, 2023



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SOFTWARE

Replacement Products

As the SMS product is not being discontinued, there is no replacement product. However, Sunhillo has launched its next generation SMS, hosted on Windows 11, with the following part numbers.

Part ID	Description
061-SMS-SA002	Base Surveillance Monitoring System (SMS) Note: Excludes Brigantine-SGP
061-SMS-SA003	Surveillance Monitoring System (SMS) Note: Includes Brigantine-SGP
061-SMS-SA004	Ultimate Surveillance Monitoring System (SMS) Note: Includes Brigantine-SGP w/COM Express plus: <ul style="list-style-type: none">Single Sensor Tracker and Multi-Track Fuser Plug-InsInsight Plug-InTFMD Plug-InRecord and Playback

Users wishing to upgrade to the latest generation of SMS should contact sales@sunhillo.com.

More Information

For more information, or if you have any questions, please visit our website, www.sunhillo.com, or contact your local sales representative.